

**Minutes of the Annual General Meeting of Visyon Ltd
at Fellowship House
on Wednesday 20th September 2023**

1. Welcome

Andrew Brabban, Visyon Chair, called the meeting and welcomed everyone to Visyon's AGM this year.

2. Apologies for absence¹

Apologies were received from:

- Avarni Jagpal (Trustee)
- Barry Brennan (Trustee)
- Sharon Conlon (Trustee)

3. CEO Overview

Theresa Pass highlighted the challenges this year, post-covid impact and the cost-of-living crisis. She commented on how the whole team at Visyon have continued to adapt, grow and develop over the last year and thanked everyone for their hard work and the impact we are continuing to have on the region. She also thanked the supporters and community for their support they have provided, as well as Linda de Sá who has really kept our fundraising and marketing team functioning.

Theresa then gave an overview of the work that has been done over the last year in preparation to launch the new strategy. Management and Team Leaders have worked collaboratively to re-write and develop a new mission, vision, purpose and values for Visyon to make sure they are relevant to what we are trying to achieve. The strategy is due to launch next month.

Theresa then introduced Gerald Pugh, husband of the late Elizabeth Pugh, and Brian Davey, Visyon President, to deliver the presentation of the Elizabeth Pugh Award.

4. Presentation of Elizabeth Pugh Award

Gerald Pugh gave a speech about the award, how encouraged he felt that the nominations are increasing year on year and that the choice for the winner gets harder and harder as all nominees have demonstrated the criteria needed to win the award. He then gave a speech about the importance of archiving and capturing the history of the charity and set a challenge to really think and do this for next year, Visyon's 30th birthday.

¹ Articles of Association of Visyon Ltd 9(2) A quorum is:

- three members entitled to vote upon the business of the meeting; or
- one tenth of the total membership at the time, whichever is the greater.

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Brian Davey then went through the nominations this year, including internal individuals and teams as well as external individuals and teams. A small blurb was given about why each person was nominated and he reiterated the difficulty the panel had choosing the winner!

The winner of the award this year was decided by a panel made up of Andrew Brabban, Brian Davey, Gerald Pugh and Linda de Sá, and the award and cash prize were awarded to Georgina Dunn.

5. Review of the year and presentations

Therapeutic Services Overview – Head of Therapeutic Services, Sam Ruck, presented a slideshow and spoke about the services delivered and provided statistics for the past year. She highlighted that Visyon have supported substantially more young people compared to 2021-22 and we have really developed our workshops enabling us to get out more in the community and support more young people with a preventative approach. This approach is something we want to continue to grow. She also commented on the age shift of those coming through Visyon services, there are more younger people (around 12yo) and they also present with more risk than previous years. She then provided a summary of the client journey and highlighted the services that have created the biggest positive impact this year. Sam also commented on the safeguarding and risk increase, particularly from March 2020.

Operational Managers Overview - Wellbeing, Family and Community Manager, Louise Marsh, outlined the work that has been carried out by the wellbeing, family and community team over the last 12 months. She commented that the parent carer workshops have been particularly successful, and that we are continuing to develop these so that we can grow this offer over the next two years and help the families, help their children and young people with their mental health.

Therapeutic Services Manager, Gary Wildgoose, gave a speech highlighting the operational changes, challenges, and achievements over the year. He noted the change to the open access and assessment processes and the positive impact this has had, as well as changes to Fellowship House that have provided more space for intervention sessions, increasing our capacity. A case study of a young person was told, and this highlighted the journey some of our young people take through Visyon and how amazing Visyon services and staff are.

Finance and Business Development Overview - Head of Finance & Business Development, Nicola Daniels, provided an overview of the accounts in the last financial year. £997,000 was raised and we ended the financial year, 22-23, with a £69,000 surplus. Nicola highlighted that unrestricted funding is a focus point so that

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we can spend money on vital services such as business support and overheads, as well as the therapeutic services we offer.

Fundraising and marketing overview – Fundraising and Marketing Manager, Linda de Sá, described where our funding has come from over the last 12 months, and the beginning of #TeamVisyon. The increase in community fundraising, corporate fundraising, challenge events and regular donations was highlighted and how this has helped us reengage with the community and rely less on trust funding. A big thank you was given to Dream Beams who raised over £20,000 by doing the 3 peak Challenge.

6. Minutes of last Annual General Meeting held on 18th October 2022

Minutes of the last AGM held on 18th October 2022 were distributed prior to the meeting. There were no questions or corrections requested. The minutes were accepted as an accurate record of the meeting. Minutes to be signed by Andrew Brabban.

7. Matters arising

There were no matters arising.

8. Chair's Comments

Andrew Brabban gave comments on the financial position of the charity at the end of 22-23, ending in a surplus. He highlighted that the action regarding the waiting list issues of 21-22 has resulted in Visyon having much better control over this, excellent dialogue with commissioners and meeting targets. Momentum in recruiting placements is increasing again after covid, something we didn't expect to impact as much as it did. He thanked Louise and the team for the amazing work they have done regarding the Parent Carer Workshops.

Changes to the Board:

Barry Brennan joined last year and has provided invaluable support and contributions regarding data and finance.

Lisa Cormack has joined us and is to be voted in this evening. She comes from a marketing background and provided an introduction for the audience.

Andrew Leahy's resignation was announced (February 2023) and one of the Board's priorities for the coming year is to find a replacement with similar expertise and knowledge.

Andrew noted the environment we are working in remains challenging, in terms of safeguarding and risk, and that the numbers show that in the last two and a half years, Visyon have recorded more than 2.5 times the amount of causes for concern. This shows the clear need for the services we provide.

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Andrew provided insight to the changes in commissioning happening in the next 12 months and how the Board are looking to approach this, in line with the new strategy.

We are looking forward to our 30th year and all this will bring.

9. Annual Report and Accounts

Andrew Brabban presented.

The annual report has been published. The accounts for the year ended on March 31st 2023, and Andrew explained we ended in a surplus.

It was confirmed that the accounts have been audited by Hammond McNulty.

Andrew asked for approval for the annual report and the accounts. No objections were raised.

Andrew asked for approval for Visyon to continue to appoint Hammond McNulty as our auditors. No objections were raised.

10. Appointment of Trustees

The re-election of Trustee Jonathan Clay was proposed by Adrian Dean; seconded by Brian Davey. No objections raised.

The re-election of Trustee Helen Butters was proposed by Jonathan Clay; seconded by David Parkinson. No objections raised.

The appointment of Lisa Cormack as Trustee was proposed by Brian Davey; seconded by Helen Butters. No objections raised.

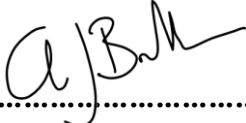
The resignation of Andrew Leahy was announced.

11. Any other business

None.

12. Closing

Andrew Brabban closed the meeting and thanked everybody for coming and for the continued support for Visyon.

Signed  Date...17th Sep 2024...